



YOUR NEXT SYSTEM!

INTRODUCTION

Smart, cost effective, player-first technology

DR Gaming Technology™ (DRGT™) is the **world's fastest growing independent global supplier** of integrated, scalable casino management and jackpot system solutions.

We develop advanced systems using the **latest technology** giving operators the unique ability to operate without a server; significantly simplifying system installation and implementation, and providing gaming operators with total control over their entire estate.

04

08

22

32

40

Overview

Operations

Gaming

Marketing

Reports



Jurgen De Munck



Michiel van Dam

Global footprint, powerful functionality

In 2003 Jurgen De Munck (CEO) and Michiel van Dam (CTO) teamed up to establish DR Gaming Technology™ (DRGT™). From our inception our design mantra has, and always will be, **'The player first!'**.

Our patented modular and ultra-flexible system and jackpot solutions currently operate across **50 countries on more than 50 000 gaming devices**. Using the latest serverless technology, we offer some of the most powerful functionality in the world.

The Company presently comprises a number of operations and development centres across the globe, employing in excess of 150 staff located in offices in Belgium, Austria, Malta, and South Africa, with further sales and support offices in Peru, Mexico, Uruguay, Paraguay and Colombia

The three key areas DRGT™'s product offering strategically focuses on are:

- Gaming management and marketing systems
- Wide-area slots jackpot technology
- Wide-area tables jackpot technology

GAMING MANAGEMENT AND MARKETING SYSTEMS

Providing operators with a fully modular gaming management solution, our product offering includes:

- Multi-denomination and multi-currency, cashless and ticketing functionality;
- Collation and compilation of all requisite reporting and accounting data; and
- Player tracking, bonusing, promotions, raffle, media and junket management

We also currently boast the largest player tracking display in the world with **vivid 1280x320** resolution, and an **8.8" touchscreen** and built-in RFID reader. This allows players to simply **'Tap and Play'** to start and end each gaming session, along with the ability to:

- Post wins directly to social media from their EGM;
- Place food and beverage orders;
- Stream live TV; and
- Receive direct promotional messaging, advertisements and rewards

WIDE-AREA SLOTS JACKPOT TECHNOLOGY

Our global systems success is evident in our most significant wide-area installation to date, which includes the connection of more than 100 sites and in excess of 5 000 devices for a single operator. We also have more than 15 jackpot variants with configuration options that **exceed that of any other current supplier.**

Our **stable, scaleable and serverless wide-area technology** ensures operators are able to comfortably execute and track activities in real time. This applies to a single venue or jackpot, or multiple venues and jackpots.

Similarly, players are able to easily migrate from one venue to another using the same player loyalty card or ticket, and can seamlessly contribute to, and play, jackpots across numerous operator venues.

WIDE-AREA TABLES JACKPOT TECHNOLOGY

Over time, as our gaming management and slots wide-area expertise gained traction and industry credibility, the obvious next step was to expand into tables jackpots.

Our wide-area technology has evolved into **a new easy-to-learn BlackJack side-bet table jackpot game**; simple, yet effective, our **BlackJack11s** game adds to the player experience and the operator's bottom line.



PRODUCT OVERVIEW

Funds and controls for players and operators



DRAGON'S JACKPOT

GRAND

€ 11.482,97

€ 2.553,74

€ 101,25

G

SELEXION

Flamenco Fire

WIN € 0,00

W

SELEXION

Flamenco Fire

WIN € 0,00

i

SELEXION

Chill Chill Fire

WIN € 0,00

N

SELEXION

Chill Chill Fire

WIN € 0,00



OPERATOR BENEFITS

- Significantly reduces costs due to the elimination of any coin handling;
- A reduction in player card costs with a move to RFID;
- Quick and easy 'Tap and Play' player access to funds;
- Increased ease-of-player movement between EGMs;
- Lower EGM maintenance and repair requirements;
- Our variety of player display options ensure high levels of direct and personalised marketing and promotional opportunities; and
- Direct interface to automated teller and cash handling machines

Cashless

At DRGT™ we believe that in time all operations will be cashless. If the move to coinless is anything to go by, the progression to cashless is both inevitable and logical.

Designed to meet the evolving needs of players and operators, **drCashless** offers maximum player convenience and higher operator revenues.



Ticketing

drTicket is our patented serverless ticketing solution.

It guarantees operators **no downtime**, and provides players with a safe and easy way to start and end gaming sessions, and transact 'cashlessly' between multiple EGMs and tables, and operator venues.

OPERATOR BENEFITS

- High levels of cash and transactional security;
- Increased machine up-time due to fewer coin-related mechanical failures;
- Enhanced marketing opportunities through promotional play, dedicated bonusing promotions and mystery jackpots; and
- Direct interface to automated teller and cash handling machines



Accounting

At the heart of our product fleet, **drAccounting** ensures the efficient and simple configuration and management of an operator's entire gaming floor.

While real-time access allows operators sight of all game play activities as they happen, meters and events are continuously retrieved, stored and timestamped to ensure always accurate online historical reports.

OPERATOR BENEFITS

- Maximum exposure to all game play data and events through online meter collection and real-time monitoring;
- Full sight of all gaming floor activity at all times from any location;
- Automatic integration into all major EGM brands' communication protocols;
- No costly server infrastructure required for either slots or tables;
- Efficient handpay management;
- Full ticket, bill, coin and cashless count verification integration;
- Automated tables fill and credit tracking;
- Automated hourly count and chip inventory tracking;
- Accurate, detailed, and easy-to-read historical and real-time online reports; and
- Full player tracking functionality across slots and tables



Cage



Key to the success of any gaming operation is the safe, accurate, and reliable handling and tracking of all monetary transactions.

drCage is a complete end-to-end solution that tracks and consolidates all cash and card transactions between your players and automated and/or live cashiers, the cage, EGMs and table games.

OPERATOR BENEFITS

- Web browser and PC-based means no client software or server is required;
- Full visibility of all cash movement;
- Maximum security and access to all cash desk transactional data;
- Quick, accurate, and reliable handling of all cashless transactions;
- Player and staff card personalisation;
- Real-time synchronisation of all cash balances; and
- Multi-language support

Roaming Cashier

drRoamingCashier is an android mobile phone or tablet application that allows operators to engage and transact with players anywhere on their gaming floor.

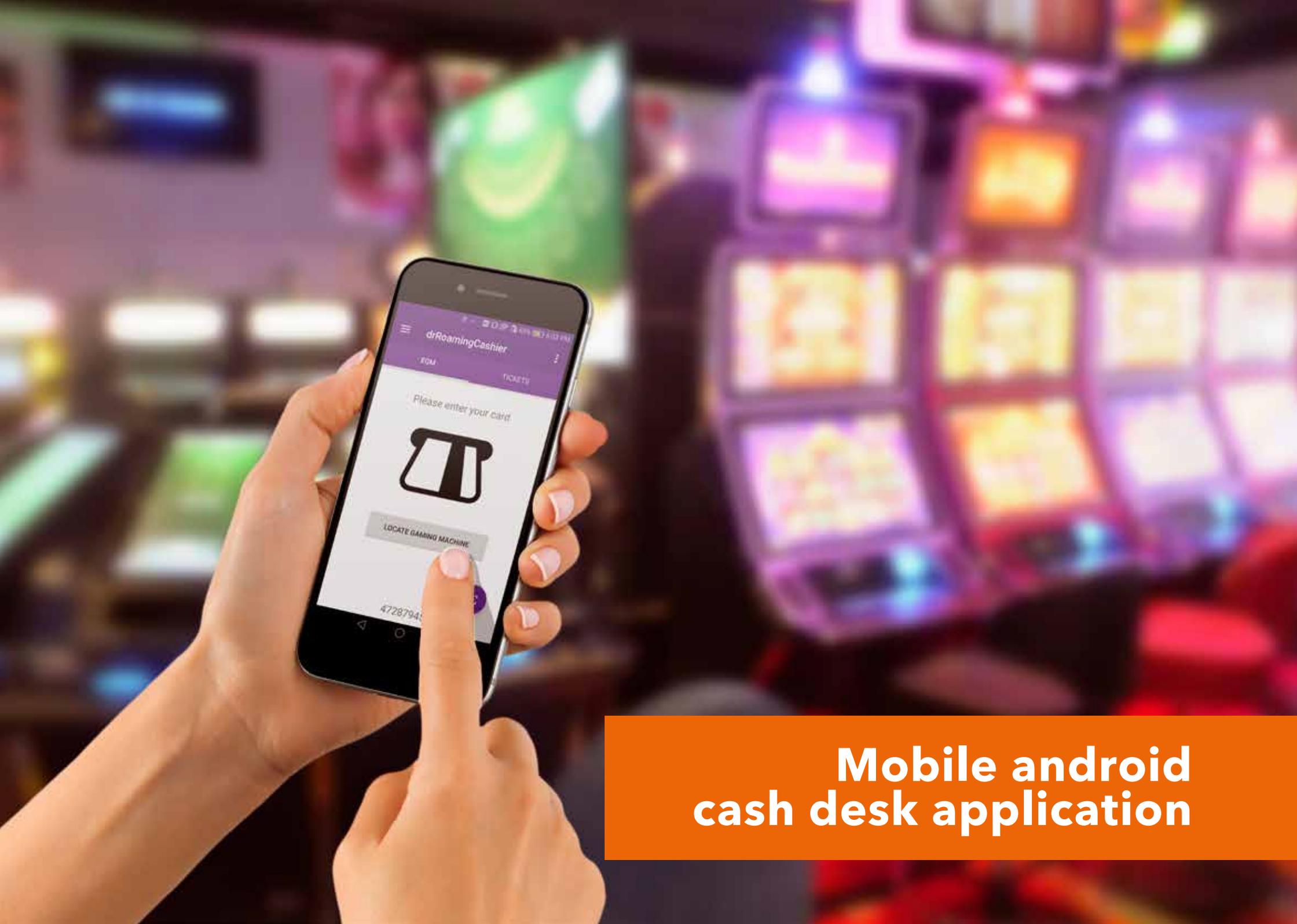
The mobile interface affords operators the ability to provide players with the exact same service offering as at the casino cash desk or cage, but from the comfort of their favourite EGM or table game.



Transaction Kiosk

drTransactionKiosk is a self-service payment terminal software solution at which players can print cards or tickets, or make use of personalised bank cards without requisite interventions from any casino staff.

A touchscreen user interface makes it easy to use, and operators are able to customise the interface to meet the style requirements and needs of their individual casino/s and associated kiosk hardware.



**Mobile android
cash desk application**



Configurations

Our robust and flexible systems offering ensures that operators are able to define parameters, amend user access and licence keys, and update and change various other details relating to individual EGMs or individual tables.

Our proprietary **drSMIB** (on which all edits are undertaken) automatically synchronises with all other **drSMIBs** in the network as soon as any changes are made, in so doing ensuring data redundancy.

SITE AND OPERATIONS

Site and operations parameters include the likes of the name of the casino group, the name of the casino itself, the currency or currencies used at the casino, and access PIN requirements.

It also includes gaming-specific parameters such as celebration lock-ups, credit meter limits, downtime alert times, player 'cool down time' if required, note and coin acceptor settings, card usage settings and promotion settings.

USERS

Player and staff user settings are **fully configurable**, and can be managed against casino operating hours, shifts, operational and/or configuration access to the system, and to certain levels within the system configuration itself.

Individual user and group profiles can then be configured and associated with specific access rights within the system, thereby ensuring exclusive individual (or group) user access.

LICENCE KEY

Licence key configuration within our system ensures:

- Correct governance of user feature access;
- Number of devices and **drSMIBs**; and
- Duration of a specific licence or licences

Once the licence key details are defined and agreed, all details are made available and visible to the operator.

ELECTRONIC GAMING MACHINE (EGM)

A key management tool for any gaming operator is the ability to easily configure their gaming floor, and then the ability to extract and analyse performance in an ongoing effort to enhance player enjoyment, and operator returns.

Our EGM configuration module contains an extensive number of EGM-specific parameters and an almost endless array of reports and reporting options.

Parameter examples include:

- Serial numbers;
- Denomination, line configuration and maximum bet;
- Hold percentage;
- Manufacturer name and protocol details;
- Machine type;
- Player tracking; and
- Note acceptor and/or printer configuration

MONEY

Our ability to accommodate more than one game play currency at a time is an integral feature of our casino management system.

Within this module, operators wanting to offer their players **multi-currency gaming**, can select their 'source' currency, then their 'target' currency, or currencies, along with any applicable exchange rate/s.

ACCESS CONTROL

Access control configuration allows operators to define the specific EGM access trigger device.

For example:

- Two doors open
- One door open and one signal (optical or acoustical)

This module can also be used to control player access.





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NEXT SYSTEMI
GAMING TECHNOLOGY

OCEAN
LEVEL

CASH: € 775,00
POINTS: 17,00

TIERPOINTS: 17,00
ACCOUNTNR: 234.567.00

SERVICES

INFO

€775,00

€100

Custom 123

€50

€250

Cash out

2 Messages

SETTINGS

NEON LUCK

€ 4.000,66

€ 800,66

€ 30,55

If your card is active on this machine, Don't forget to tap the card on the screen to return

Screen Management

Operators need to constantly reach out, engage, and communicate with their players.

drScreenFull integrates directly with an EGM's touchscreen, transforming it into an interactive tool, while our **drScreenMicro** (3.2") and **drScreenUltra** (8.8") provide an unparalleled player interface experience.

With its **vivid 1280 x 320** resolution our **drScreenUltra** is currently the biggest player tracking display in the industry, and its multi-touch screen has a built-in RFID reader that allows players to simply 'Tap and Play' to start and end their gaming session.

OPERATOR BENEFITS

- Videos, banners and live television can be streamed directly to the player tracking display or the top EGM screen;
- Mystery jackpots can be viewed on the top EGM screen while jackpot hits can be viewed on the bottom EGM screen;
- Extended account information is available, 'on-screen' to both the player and the operator at any time;
- Cashless transactions take place directly on the EGM or via the player tracking display; and
- Multi-currency and multi-language functionality is easily configured



Player Registration

drMember provides a quick and accessible interface for operators to register players and issue loyalty cards, or simply re-issue new cards to existing players.

Our integrated passport and ID scanner pre-populates most fields, ensuring new registrations are **quick and easy**, however, in the event that a player's identity document doesn't include a photo, our integrated camera still **guarantees speedy registrations**.



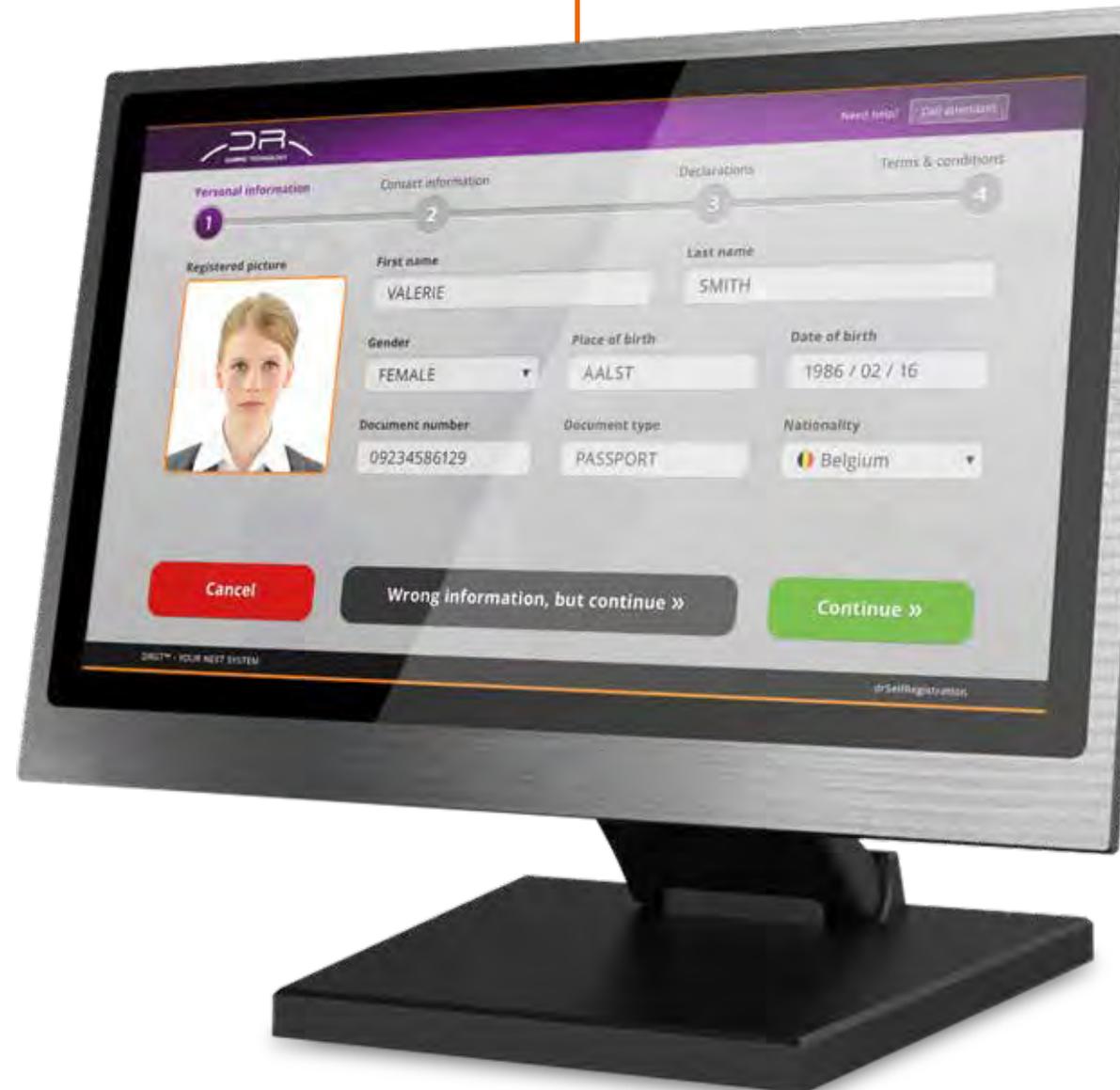
Player Self-registration

drSelfRegistration is a quick and easy way for players to register themselves.

Once registered, they can then redeem vouchers, rewards or raffle tickets, as and when it suits them.

OPERATOR BENEFITS

- Scan players personal identity documents;
- Pre-emptive address population;
- Review and edit personal information;
- Staff only validate registration and print card;
- Self-registration takes 2 minutes or less; and
- Less staff required to facilitate member registrations



GAMING

Management systems with cutting-edge technology



N'S SHARE

LION'S SHARE
R290,931.29



QUEEN JACKPOT
R11,753.25

CUB JACKPOT
R2,572.09

LAST 10 JACKPOT WINS

--	--	--	--	--	--

R0.41



R290,940.49



R290,940.49



R290,940.37



R1.19

QUEEN JACKPOT
R11,753.25

CUB JACKPOT
R2,572.09

FREE GAMES
WILD MULTIPLE



R30,760.16

QUEEN JACKPOT
R11,753.25

CUB JACKPOT
R2,572.09

FREE GAMES
WILD MULTIPLE



R30,760.16

QUEEN JACKPOT
R11,753.25

CUB JACKPOT
R2,572.09

FREE GAMES
WILD MULTIPLE



R61,521.16

QUEEN JACKPOT
R11,753.25

CUB JACKPOT
R2,572.09

FREE GAMES
WILD MULTIPLE



Slots Management

Our state-of-the-art management systems provide operators with cutting-edge technology that is robust and user-friendly, and player solutions that are reliable.

Our slots management tools leverage our serverless technology to ensure operators are able to **easily install, track, manage and report** on all EGM activity.

OPERATOR BENEFITS

- Easy 'Plug and Play' configuration;
 - Automatic communication protocol detection
 - Automatic EGM parameter detection (denomination, RTP%, game etc.)
- Multi-game and multi-denomination reporting;
- Multi-currency capabilities;
- Individual EGM audit meter reporting;
- Asset tracking and machine movement history; and
- Our serverless solution guarantees no downtime



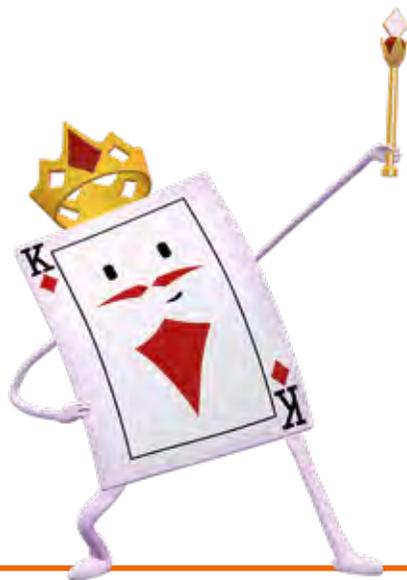
Tables Management

Operating seamlessly with our accounting, cage and reporting modules, **drTableManagement** provides full sight of all table game play activity, at all times, and in real time

This tool is designed to easily adapt and amend reporting to accommodate not only Roulette, but Blackjack, Poker, and Baccarat too.

OPERATOR BENEFITS

- Award loyalty points to tables players;
- Allocate double loyalty points to players of our side-bet tables games;
- Interfaces directly with **drCage**, tracking and consolidating all cash and card transactions between players and automated or live cashiers; and
- Our serverless solution guarantees no downtime





The world's widest selection of jackpot configurations

Slots

Wide-area technology has afforded us the ability to develop and provide in excess of 15 different jackpot solutions across not only individual gaming floors, but entire gaming estates.

Our system architecture provides almost limitless mystery and progressive jackpot options.

OPERATOR BENEFITS

- Most extensive global offering of both local and wide-area jackpot configurations;
- Linked progressives across single casino floors, multiple venues or across an operator's entire estate;
- Progressive jackpots on single EGMs;
- Standard cash or prize mystery jackpots;
- Time-based cash or prize mystery jackpots; and
- Occupancy-based cash or prize mystery jackpots

KEY FEATURES

- Guaranteed hits can be configured by operators within a specific time period;
- All mystery jackpots can be hosted exclusively for loyalty club membership card holders or loyalty tiers at specific times; or
- Concurrently at different jackpot values to ensure that specific levels of players are rewarded within specific thresholds; and
- Real-time access provides insight into all associated game play activity, and all associated jackpot players, at any time



Tables

Extending our world-leading slots jackpot technology to tables was an obvious evolution.

BlackJack11s is a simple, fast, and easy to learn and configure tables jackpot solution.

OPERATOR BENEFITS

- Fully configurable reward, mystery and jackpots levels with flexible RTP options;
- Linked mystery jackpots across all table games, across slots and table games, or across a wide-area;
- **BlackJack11s** is easy to learn and has almost no impact on any existing primary game speed;
- Extensive reporting means operators can extract the exact revenue and game play data from each game in real-time;
- Double player loyalty points for jackpot game players; and
- Our patented serverless solution ensures **no risk of downtime**
- Post advertisements, special offers, and any other messages **directly to the jackpot display**



KEY FEATURES

- 100% mystery jackpot configurable; offering single table, single venue, multiple venue, or a wide-area mystery jackpot/s across an operator's entire estate;
- Configure return to player percentages and jackpot thresholds, as well as offer bonuses and determine hit frequencies;
- Driven by its own dedicated communication software, **drSensor** is both a chip sensor and multi-colour game indicator;
- **drSensor** also provides fast synchronised lighting effects as games are played and jackpots won; and
- As a 100% standalone side-bet game, switch between **BlackJack11s** and standard BlackJack at the touch of a button







Maps

Using an easy-to-read and easy-to-operate dashboard, our interactive casino floor maps allow operators to effect machine and table moves, design new floor layouts and actively track significant events as they happen.

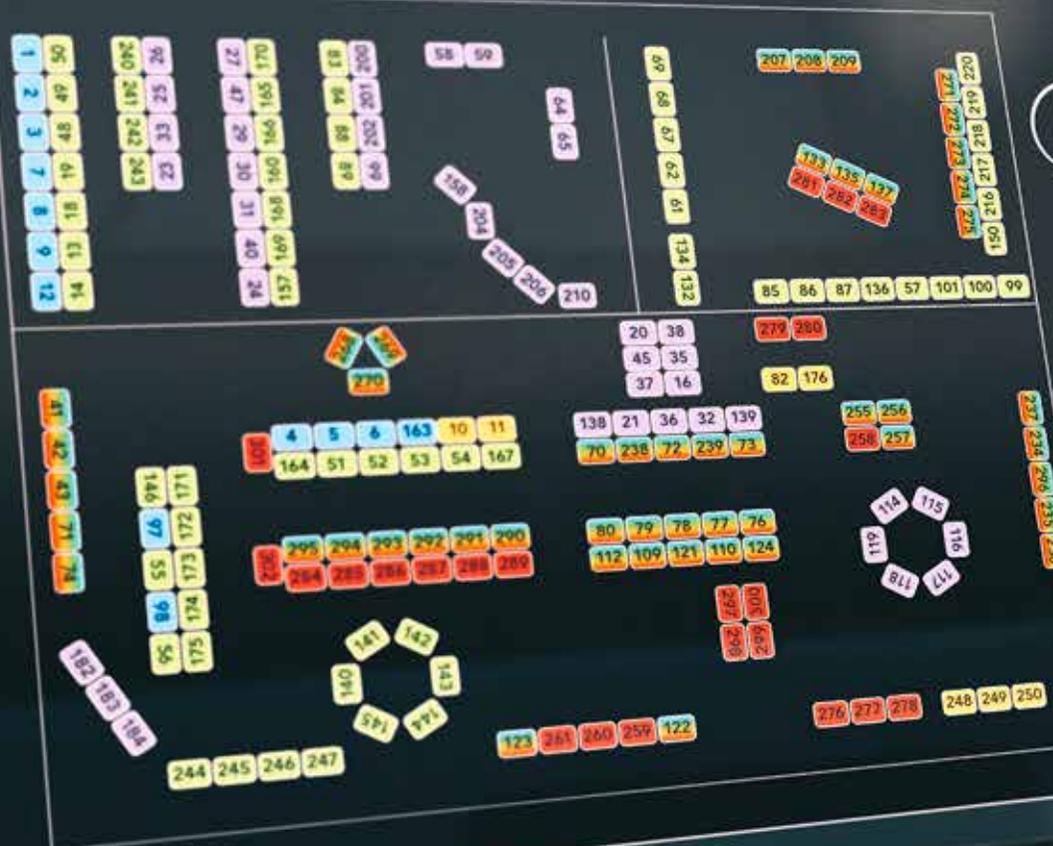
Once EGM configuration is completed, a simple 'mouse hover' over each EGM displays everything from the machine manufacturer, turnover, return to player percentage, and current gaming session details, to hopper levels, note acceptance rates and a plethora of any other defined criteria.

Monitoring

Our monitoring reports provide daily slots and table occupancy data, alongside monthly and annual comparisons, staff head counts, as well as detailed slots and tables uptime information.

REGULATOR ACCESS

Our web-based user interface **allows regulators remote access** to all relevant reports and/or game play data as defined by operators, and prescribed under the relevant jurisdiction's legislation.



MARKETING

Putting the player first

Designed with the player in mind, our marketing module utilises the latest technology and functionality to provide a cost-effective and user-friendly way for operators to register, track, talk to, and reward individual players, groups of players or all players.





YOUR NEXT SYSTEM

www.dr.com

YOUR NAME
CASH € 775,00
POINTS 17,00

DAY CARD

€ 775,00

Transfer Money

ACCOUNT € 500,00

Your money

WINS € 250,00

Machine € 0,00

INFO € 100,00

Account € 775,00

LANGUAGE € 50,00

Total € 775,00

← GAME

CASH OUT



SELECT A VIDEO CHANNEL



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SUNSTRIKER

Loyalty Club

drPlayerTracking offers more player loyalty and segmentation options, and the most personalised interaction choices in the market today.

From direct marketing messaging, to the provision of game play and points statements, it assists operators in measuring and assessing player value in the best way possible, and then driving how they reward those players in a way that suits them, and in a manner that reflects their individual value.

OPERATOR BENEFITS

- Collection and evaluation of game play data from anywhere at any time;
- Real-time player-specific liability and transaction reporting;
- Loyalty programme and reward tier management (up to 8 different tiers);
- Tailored loyalty programme and reward tier bonuses and mystery jackpots;
- Integration with **drScreen** means the real-time provision of tailored promotional content, special offers or jackpots directly to the EGM screen or player tracking display; and
- Low maintenance RFID card technology



Player Segmentation

Measuring player value and then defining appropriate and relevant rewards to reflect that value always drives player retention and loyalty.

Our segmentation module provides numerous fields and data gathering options, resulting in an extensive repository of player information which can be mined to place the right product, right message and/or right reward in front of a player at the right time.

Data gathering options, in addition to standard game play activity include but are not limited to:

- Number of visits to the casino;
- Number of visits to a specific EGM or table;
- Number of cash desk transactions; and
- Number of player registrations

Bonusing Promotions

Bonusing remains one of the most successful ways of rewarding players at any level. If operators can provide additional playing options at no additional cost, they ensure an experience that exceeds expectations.

Unmatched anywhere in the world, our **drBonusing** promotions equip operators with the best possible opportunity to make their players feel welcome, cared for, and truly valued.

OPERATOR BENEFITS

- Scalable to accommodate single players, specific gaming floor areas, individual loyalty card tiers, special events and/or promotions;
- **Easy-to-use functionality** ensures bonus sessions or loyalty points-based rewards are implemented and managed quickly and simply;
- Facilitates real-time tracking of game play data during each bonus session;
- Comparative reports can be run after each bonus session; and
- Accommodates virtually any promotional purpose including rewards for players at all levels from 'day use' cards, to new sign-ups, or high rollers



Tournaments

By engaging any number of players in a player tournament, operators are able to not only **amplify the entertainment value**, but yet again re-enforce 'that winning feeling'.

Using our tournament module, operators can link together selected EGMs for a pre-determined time, allocate free play credits, and host a tournament between players on these EGMs.

OPERATOR BENEFITS

- Up to **256 EGMs** can be assigned to a single tournament;
- Free play credits are transferred directly to each tournament EGM;
- Free play credits can be used on any EGM on the casino floor regardless of manufacturer, model, denomination or game;
- Rankings can be displayed on any linked multimedia e.g. our **drScreen** player interface, overhead video wall or television displays, or on the top screen of the EGM itself;
- Awards are freely definable as either cash or non-cash; and
- All progressive jackpots remain active during the tournament and can be 'hit' as usual

Junkets

Junkets form a large part of many casinos' marketing and promotional activities.

Our junket specific module manages junket operators in exactly the same way as we track and trace regular players, however, a key differentiator is the manner in which the junket organiser is rewarded and how that reward is measured.

OPERATOR BENEFITS

- Define date parameters;
- Define the rate or percentage per player level (or points earned) on which the facilitator earns commission; and
- Allocate several junket groups to a single junket organiser at the same time

Free Play

In addition to bonuses, raffles, promotional vouchers and tournaments, free play is another way to reward players.

Our free play and voucher module allows operators to send free play credits directly to players at their EGM. These credits can then be loaded to the player's card or printed out as a ticket. Within the module operators can define certain parameters such as expiration dates and times and options like: 'play cash first'.

Raffles

drRaffle offers a further opportunity to surprise and reward players, and re-enforce **'that winning feeling'**.

With a wide range of designs and raffle configurations to choose from, or create yourself, our raffle module provides operators with numerous player reward options.

OPERATOR BENEFITS

- Define when raffles take place;
- Customize your own ticket design;
- Define the number of loyalty points (or other means) to earn or buy tickets;
- Define the maximum amount of tickets for each player; and
- Define the time period during which tickets can be earned or bought

Player Kiosk

drPlayerKiosk is an interactive self-service loyalty club member terminal.

An easy to use touchscreen user interface affords loyalty club members the ability to **track and trace their game play**, as well as view and redeem player rewards.

KEY FEATURES

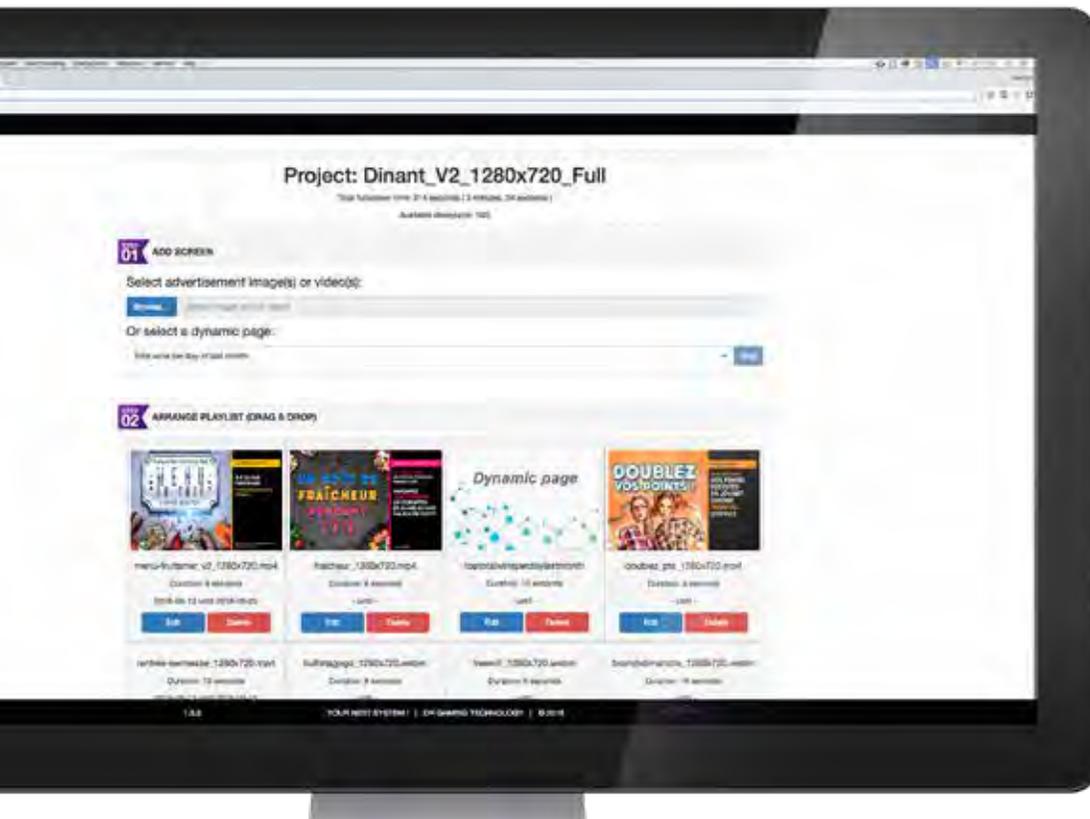
- Players can access their points status and game play history;
- Update contact information;
- Track voucher redemptions; and
- Access personal reward, promotions and bonus allocations



Communications

Building on the importance of the likes of free play, bonusing, raffles and tournaments, and the increasing challenge of gaining a sizeable share of a player's entertainment wallet, operators need to do more than simply offer surprising and relevant rewards; they need to effectively tell their players about them.

At DRGT™ we continuously design and develop tools that assist operators to talk to and engage with their players; whether that be individually or as selected groups.



Media Manager

Our **drMediaManager** advertisement module allows operators to submit, stream and schedule static image and video footage.

In addition to prepared media files, direct promotional messages can also be sent to 'on floor' video displays, the top screen of an EGM, table jackpot displays, or on to our **8.8" drScreenUltra** or **3.2" drScreenMicro** player interface.

OPERATOR BENEFITS

- Circulate pre-programmed, or your own, advertisements, special offers and tailored jackpots directly to players and/or specified groups of players at the EGM while they are playing;
- Arrange your own advertising playlist - stipulating what gets played, when it gets played, and where it gets played; and
- **drMediaManager** accommodates most image and video files

Social Media

drScreen provides operators with the perfect platform to raise their venues online profile.

Not only does it provide players with a platform to share their 'news' online, but it also provides operators with the functionality to **automatically post jackpot wins** and updates directly to social media too.

OPERATOR BENEFITS

- Configure and schedule jackpot and 'big win' trigger values and post them automatically from your venue account in real-time, as and when they're 'hit'

KEY FEATURE

- Players can 'screen grab' any win or jackpot and post it directly to Twitter and/or Facebook



REPORTS

The definitive outputs of our entire system





OPERATOR BENEFITS

- Web-browser based, means no need for any proprietary software;
- Online access means all data and reports are accessible from anywhere at any time;
- Serverless technology, ensures all data can be housed on a local database, at the operator's group head office, or at an alternate remote location;
- All game play data and reports are available for single venues, multiple venues or an operator's entire estate;
- **Reports can be tailored** and filtered as required in the operator's native currency or any other currency supported by the operator; and
- Reports can be viewed directly, exported to Microsoft® Excel or saved in Adobe® PDF format

Reports

Available in real-time or historically, our selection of pre-programmed or bespoke reports provide operators with access to all the necessary data and insights required to ensure the optimal management of their gaming floor.

As a result of our patented serverless technology, all data and reports are available from anywhere, and at any time; similarly, based on pre-determined access rights, users can also remotely action queries, amend configurations and/or verify data.

Financial Reports

Financial reports include all revenue and transactional data related to slots, tables, jackpots and tournaments, participation or revenue share agreements as well as the casino cash desk and cage.

REVENUE

Manage, collate and present all game play data for single and multiple venues, and entire operator estates. Options include revenue reports for specific time periods or events, daily venue revenue reports, group reports, group year-on-year and/or month-on-month ticket and points liability reports, and/or 'to budget' reports.

SLOTS

Track all EGM transactions and events including hard and soft meters, bet values, note and coin acceptance, hopper fills, loyalty points, and significant events such as 'door open', per individual gaming position or groups of positions.

TABLES

In addition to tracking fills and credits, report on hourly bill drops and chip inventory, as well as game speeds, average bets, chip liability and loyalty points. **Separate side-bet game reports** detail the individual performance of each side bet-game per gaming position, and also detail jackpot hits and identify real-time or historical table occupancy.

JACKPOTS AND TOURNAMENTS

Manage and track all jackpot hits and tournament wins, actual payouts, theoretical win and hold comparisons and variances, as well as individual or combined jackpot contributions, in relation to total revenue.

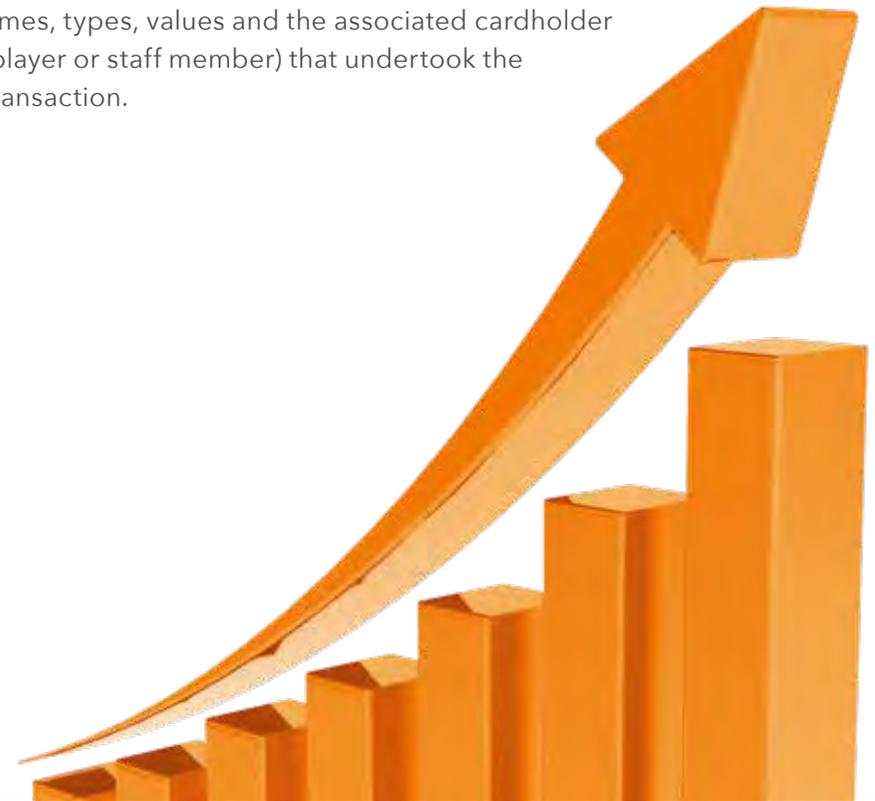
PARTICIPATION OR REVENUE SHARE AGREEMENTS

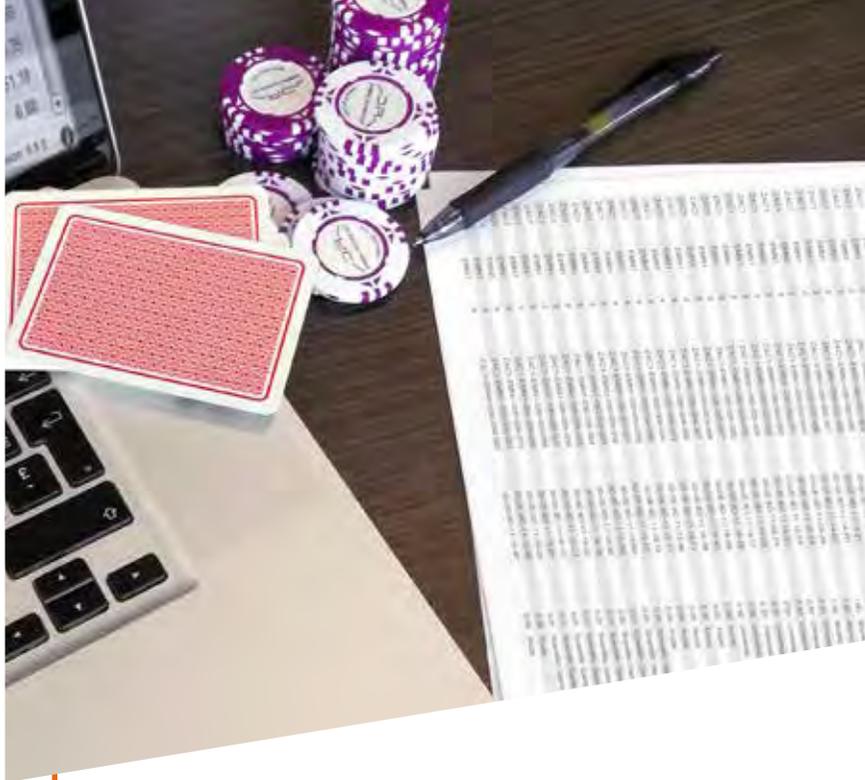
When EGMs function on a supplier revenue share or participation model, our reports fully manage all contract related data, regardless of whether the agreement is based on participation with or without reimbursement, or if it is rental-based with sales tax included or not.

Operators are also able to manage EGMs that have one or more owner, or one or more operator at the same time. Similarly, they can track EGM moves between or within various gaming locations.

CAGE

Trace and track all inventory (totals), including any variances, **per currency or chip type** at the start and end of every tables shift. All reports include transactional dates, times, types, values and the associated cardholder (player or staff member) that undertook the transaction.





Management Reports

CONTROLS

Identify and troubleshoot any highlighted hardware or software problems based on any significant events and/or including bill, handpay, cashless and points variances, and big wins, as well a cash flow report that detects variances between transactions recorded on the system, and actual meter values.

CONFIGURATION

Track all current and historical data from an individual gaming venue or area within the venue, or an entire operator's estate, including, slots, tables, jackpots, metering, cashless transactions, tickets and handpays. For example:

Venue

Opening and closing times, site currency and or currencies, and coin denomination/s.

Slots

Manufacturer names, models, game names, coin and credit denominations, EGM currency or currencies, theoretical hold percentages, and communication protocol/s.

Tables

Game type, minimum bet, average bet, and opening and closing times.

Jackpots

View current settings as well as historical changes to jackpots across both slots and tables. Verify meter movements against jackpot turnover, and review jackpot revenue (including jackpot provision contributions) per venue or for all venues including individual, regional or group-wide revenue data, jackpot hits, participation win, total contribution and contribution per EGM.

EGM AND METERING

Listed or grouped by position, manufacturer, model, game (or multi-game), revenue exception or denomination, this report provides operators with a **real-time holistic view** of historical or real-time EGM performance.



**Real-time and historical reports
drive venue efficiencies**

JACKPOTS

Verify meter movements against jackpot turnover, and review jackpot revenue (**including jackpot provision contributions**) per venue or for all venues. In addition, access all individual, regional or group-wide revenue data, configuration information, jackpot hits, participation win, total contribution and contribution per EGM.

CASHLESS

Trace and collate both player, and staff, card activity including all cash and cashless transactions, as well as all cashless liability splits across cashable (redeemable) funds, promotional (non-redeemable) funds, and loyalty points.

TICKETS AND HANDPAYS

In addition to the ability to view all tickets and handpays by category (pending and redeemed) within a venue, or across an entire estate, our associated liability movement tab also displays the number and value of **tickets and handpays not yet redeemed** (and yet to expire) from one gaming day to the next.

Furthermore, our general ticket and handpay overview report details all handpays including those for which no ticket may have been printed, e.g. when payments are made directly to a player's loyalty card.

PLAYER TRACKING

View and extract daily revenue, transactional and liability reports for a single venue, multiple venues or across an entire estate.

All **cashless gaming can be shown separately to 'cash gaming'**, if required.

Reports can also be segmented per loyalty programme tier level and include card balances per tier or any number of other segmentation

parameters e.g. bonus points issued, vouchers redeemed, number of visits, average spend, and/or average theoretical spend. Further segmentation options include age, nationality, address, player interests and preferences. These reports can also be used to track and analyse staff cards.

CASH DESK

View shift data such as float amounts at shift opening and closing times, as well as the number, and value, of incoming and outgoing transactions. Summary reports can include data for a single cash desk position for a single day, or multiple shifts.

Likewise, operators can also identify individual transactions per player, foreign currency totals, points movements, and inter cash desk transactions.

TABLES

Our pit results dashboard report provides access to all consolidated data as recorded via **drTableManagement** and **drPlayerTracking**. It includes a pit result overview, details all fills and credits, as well as individual results per table, each in separate tabs.

Reports detailing results per day or session, points issued, side-bet game reports, and player reports that collate both buy-ins at the table and cash desk against cash out, are also all simple to configure and extract.

COUNT

Use these reports to verify actual bill counts and/or coin and ticket counts against system generated data, as well as tables drop and tip value comparisons captured via **drTableManagement** against those manually recorded in the count room.

FLOOR MANAGER

View an uncomplicated and easy-to-read dashboard that details revenue per day and per gaming position, including a broader consolidated daily report reflecting game play data for the entire gaming floor.

OPERATIONS

Outside of gaming, operators are able to access a selection of wider operations reports that include:

- **Surveillance** and security in respect of both staff and player management
- **Human resources** information in respect of staff management across other departments within the greater operation too

JUNKETS

Manage and track active, and historical, data in respect of junkets and junket organisers, and then view their game play activity.

RAFFLES

All player data and game play activity in respect of players eligible for, and participating in, specific raffles are **available in real-time**, and include information such as how many raffle tickets a specific player has been issued, the number of tickets a player may have bought, as well as how many tickets he or she may still be eligible for.

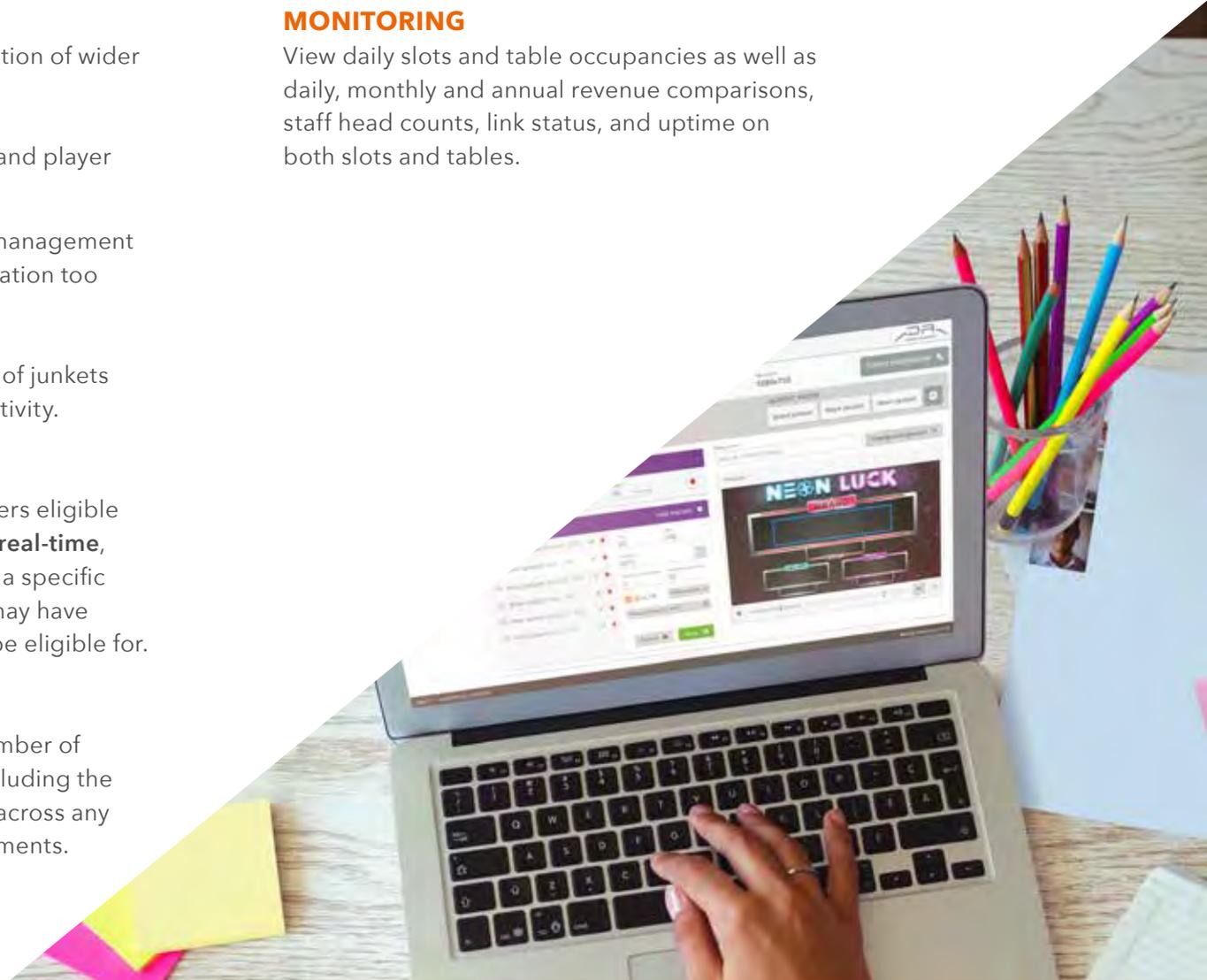
PROMOTIONS

Receive detailed promotions information across any number of individual player or promotions specific parameters, including the allocation of points, cash vouchers and/or raffle tickets across any number of players, player types or any other player segments.

A key feature is the ability to detail all promotions over a selected time period while providing a **single view of all promotions split across all reward options** e.g. cash, points, vouchers or free play across individual locations, specific regions or an entire operator's or group's estate.

MONITORING

View daily slots and table occupancies as well as daily, monthly and annual revenue comparisons, staff head counts, link status, and uptime on both slots and tables.



BLACKJACK





★ **OVER 50** COUNTRIES
 ★ **OVER 1,300** SITES
 ★ **OVER 50,000** DEVICES



- | | | | | | | | |
|------------|------------------|-----------------|--------------|---------------|----------------|------------------|-----------|
| ★ Austria | ★ Czech Republic | ★ Gibraltar | ★ Luxembourg | ★ Nigeria | ★ Saint Martin | ★ Suriname | ★ Vietnam |
| ★ Belgium | ★ Dominican Rep. | ★ Hungary | ★ Macao | ★ Panama | ★ Serbia | ★ Switzerland | ★ Zambia |
| ★ Bulgaria | ★ Finland | ★ Ireland | ★ Macedonia | ★ Paraguay | ★ Seychelles | ★ Tanzania | |
| ★ Cambodia | ★ France | ★ Italy | ★ Malawi | ★ Peru | ★ Singapore | ★ Uganda | |
| ★ Colombia | ★ Germany | ★ Kenya | ★ Malaysia | ★ Philippines | ★ Slovenia | ★ United Kingdom | |
| ★ Curaçao | ★ Georgia | ★ Laos | ★ Malta | ★ Poland | ★ South Africa | ★ Uruguay | |
| ★ Cyprus | ★ Ghana | ★ Liechtenstein | ★ Mexico | ★ Romania | ★ Sri Lanka | ★ USA | |



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